

ANNEXURE-I

PRE-BID QUERIES AND REPLIES FOR RFP FOR SELECTION OF VENDORS FOR MOVEMENT OF CASH AMONG THE BANK'S CURRENCY CHEST, BRANCHES					
SL NO.	PAGE NO.	CLAUSE NO.	TENDER CLAUSE/SPECIFICATION	BIDDERS QUERY	CLARIFICATION
1	12	6.6	An online complaint redressal system for Users (Currency Chests), shall be made available which can be viewed by all Officials of the Bank as per Hierarchy.	Compliants if any can be resolved through e mails.	No Change / Modification. Existing Clause will stand as such
2	13	7.1	The successful bidder shall commence his services within one month from the date of Letter of Intent. Any delay in commencement of the services will attract penalty as specified elsewhere in the RFP.	Procurement of the cash van and then fabrication registration, the entire process takes 45-60 days time. You are requested to increase commencement from one month to 60 days time.	<i>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</i>
3	14	7.14	The period of initial arrangement will be 3 years which may be extended on satisfactory operations for a further period of <u>1 year</u> on the same terms and conditions.	You are requested to consider annual increase on each year renewal on the basis of fuel, wages and other cost.	No Change / Modification. Existing Clause will stand as such
4	23	20.4	The Commercial offer shall be on a fixed price basis and no upward revision in the price would be considered on account of subsequent increase in Govt. Levies/taxes, fuel cost, manpower cost etc. However, if there is any reduction on account of Govt. levies/taxes, during the offer validity period, the same shall be passed on to the Bank	Request for a price escalation of 10 % year on year to cover the increase the cost of fuel/ manpower etc else the project will become unprofitable if we have to maintain the same rate for the next 3/5 years..... You are requested to consider Annual rate revision on the ground of increase in Govt levis (Taxes, fuel cost, Manpower cost etc)	No Change / Modification. Existing Clause will stand as such
5	11	5.1.5	The bidder should have at least one running contract with Public Sector/Private Sector Commercial Bank for similar line of activity i.e. cash movement between the Currency Chests and Branches. A copy of the order from the Public Sector/Scheduled Commercial Bank shall be submitted.	This running contract should be for dedicated cash van service for at least 85-90 dedicated cash vehicles or more to substantiate the strength and the foot print of the bidder to be in a position to offer dependable and reliable services to Canara Bank PAN India..... The bidder should have at least one running contract for a minimum of 80-100 Cash Vans.	No Change / Modification. Existing Clause will stand as such
6	54	ANX V-3	The cash van should have three compartments viz. Drivers Compartment, Cash. Compartment & Rear Compartment (Passenger Compartment). Passenger compartment should accommodate custodians and armed guards.	In case, sitting is provided at rear, vaulting area will become very small. You are requested to allow front sitting as per RBI/MHA guidelines.	<i>Matter has been examined. New "Annexure-V" is being issued as Corrigendum.</i>

7	58	ANX V-33	<p>Specification of CCTV:- (Minimum specification) MOBILE DVR:- 4 CHANNEL, COMPACT 1U, UL/ EN / EU/ CE CERTIFIED. H.265+/H.264 CODEC DECODING, FREE PROGRAMMING SOFTWARE HDD:- Capacity shall be to ensure 90 days backup at any given point of time) Camera:- Vandal Proof (Dome / Bullet Camera- UL/ EN/EU/CE CERTIFIED)) 2MP IP NETWORK IR CAMERA , H.265+ & H.265, H.264&MJPEG DUAL-STREAM ENCODING & DWDR, 1/2.7" 2MP PROGRESSIVE CMOS, H.265+ & H.265 DUAL - STREAM ENCODING, 25/30FPS@1080P(1920×1080) DWDR, DAY/NIGHT(ICR), 3DNR, AWB, AGC, BLC , Other Accessories:- 18.5" SURVEILLANCE GRADE MONITOR WITH HDMI & VGA INPUT, Keyboard and Mouse and any other accessory required for CCTV system. DVR to be fixed in a proper cabin with lock and key in a concealed manner. Warranty / CAMC Support</p>	<p>As per the RBI/MHA guidelines, CCTV recording capacity should be 7 days. You are requested to amend this clause as per RBI/MHA guidelines.</p>	<p><i>Matter has been examined. New "Annexure-V" is being issued as Corrigendum.</i></p>
8	110	ANX XXV-3	<p>Process Compliance Form: (The Bidders are required to print this on their company's letter head and sign, stamp before faxing to Service Provider)</p>	<p>You are requested to add either FAX No or e-mail to authorize (Service Provider) to bid on behalf of bidder in case of unable to access the auction.</p>	<p><i>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</i></p>
9	18	14.1	<p>Bids shall remain valid for a period of at least 180 days from the date of opening of the bid. In case the last date of submission of bids is extended, the Bidder shall ensure that validity of bid is reckoned from modified date of opening of the bid. A Bid valid for a shorter period shall be rejected by the Bank as non-responsive.</p>	<p>Bids are normally valid for a period of 90 days. If there is a revision in the min wages during the period then the bidder has to comply with all the MHA & RBI directives and adhere to all the statutory payments.</p>	<p>No Change / Modification. Existing Clause will stand as such</p>

10	26	25.5	<p>The prices should be inclusive of all applicable taxes like Central/State Government levies, sales taxes, VAT, excise duty, cess, charges, license fees, road permits, toll etc. but exclusive of GST (CGST/SGST/IGST), which will be payable at actual. Any upward / downward change in GST, if any, will be to the account of Bank. Bidder has to show the bifurcation/details of applicable GST (CGST/SGST/IGST) in every invoice.</p>	<p>Toll charges can not be included in the price quoted as the road to be taken by the secure cash van and city/state borders to be crossed cannot be understood or accounted for by the bidder. Routes to be taken for the cash vans are decided by the Bank, on the day or day prior, thus toll taxes are paid on actuals. As per the Banks explanation of (TCO) has explained in 25.8.3 (Toll tax is not mentioned)..... Please note license fees, road permit, toll charges will have to be paid at actuals. We will submit supporting documents/bills for the expense incurred along with the monthly bill. Bank has to pay these charges separately.</p>	<p><i>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</i></p>
11	31	36.4.3	<p>Bidder has to comply with the latest RBI/MHA Guidelines.</p>	<p>As of present we have followed the guideline of RBI directives of 2018.</p>	<p>Bidder has to comply with the latest RBI/MHA/GOVT Guidelines.</p>
12	40	54.2	<p>The Service Provider shall obtain adequate insurance (including terrorist attack, fire, burglary, strike, riot and civil commotion, natural calamities such as earth quake, flood etc) of the entire cash of the Bank handled by it in transit at its own cost, with the Bank as beneficiary and will keep valid during the term of contract. The Service Provider shall submit a copy of cash insurance cover to the Bank.</p>	<p>Insurance of cash, assigned to the Bank of Rs 10.00 crore will be an exclusive stand alone insurance policy. The insurers may not be able to give an appropriate Quote since they consider many aspects. Moreover the stand alone insurance cover if at all being taken by the service provider may vary in terms, considerations and premium which would not be comparable for a quote. The money insurance policy all such cases are taken by the Bank itself under their "Banker's Indemnity Policy" which comes cheaper since it cover other activities as well.</p>	<p>No Change / Modification. Existing Clause will stand as such</p>

13	54 & 56	ANX V -9 & 32	<p>CCTV system shall have minimum 4 Camera as shown in the schematic diagram of cash van at the end of this Annexure. The CCTV system shall have a minimum 90 days backup at any point of time.</p> <p>Specification for Burglar Alarm:- SMART ATM SECURITY AND FIRE ALARM CONTROL PANEL WITH KEY PAD(SEPARATE NOT ON BOARD)</p> <p>PACKAGE:- (Minimum specification)</p> <p>SUPPORTING BOTH SECURITY AND FIRE ALARM DETECTORS -</p> <p>1.CONTROL PANEL WITH SEPARATE(NON ONBOARD) KEY PAD.</p>	Please provide addition explanation to these above requirements.	<i>Matter has been examined. New “Annexure-V” is being issued as Corrigendum.</i>
14	10	5.1.3	<p>The bidder should have minimum net worth of Rs.100 Crores and the same should be maintained at all times. Net worth shall mean ‘paid up equity capital, free reserve, balance in share premium account and capital reserve representing surplus arising out of sale proceeds of assets but not reserve created by revaluation of assets’ adjusted for ‘accumulated loss’ balance, book value or intangible and deferred revenue expenditure, if any. A certificate from Company’s Statutory Auditor, who has signed the Audited Balance Sheet of the company/firm confirming net worth as on 31.03.2022 should be attached.</p>	<p>The audited financials for FY 20-21 signed by Statutory Auditor is ready and audit is in process for FY 21-22, (provisional balance sheet can be submitted as of now)hence do we need to submit a separate certificate from the Company's Statutory Auditor? Can we submit a CA certificate along with Audited Balance Sheet of FY 20-21</p>	No Change / Modification. Existing Clause will stand as such

15	12	6.4	<p>The cash vans to be put into service should meet the specifications given in the Annexure V. The fleet of vehicles should be roadworthy and in excellent working condition, not older than 2 years (from the date of registration) on the date of commencement of contract and should not have run more than 75000 KM. No cash van should be more than 5 years of age (from the date of registration) at any point of time during the currency of the contract or extensions thereof i.e. if any van exceeds the age of 5 years during the currency of the contract, the vendor shall replace it with a van not older than 2 years (from the date of registration) each time.</p>	<p>Requested Changes: The Cash vans road worthy and tip top concition, not older than 3 years vehicle on the date of execution of agreement should be passed into service. No cash van should be more than 7 years of age (from the date of registration) at any point of time during the currency of the contract or extensions there off, i.e if any van exceeds the age of 7 years during the cudrreny of the contract, the vendor shall replace it with a van not older than 3 years (from the date of registration) each time.....</p> <p>1.The fleet of vehicles provided will not exceed 2 years but we would request you to waive off the condition "van should not run more than 75000 KM" . 2.As per MHA Gazette dated 8th August 2018 the age of the cash van should not exceed 7 years. Request you to revise the age of cash van from 5 years to 7 years.</p>	<p>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</p>
16	13	7.1	<p>The successful bidder will provide dedicated cash van(s) as per the specifications given in the Annexure V. The cash van will be manned by one driver, two armed guards and two custodians to be provided by the SP. Services are required to be provided zone-wise and the name of zone and States/Union Territories it covers are as under : Odisha, Arunachal Pradesh, Assam, Bihar, West Bengal, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim, Tripura and Jharkhand.</p>	<p>Please share State wise Currency Chest details with the number of vehicles per chest and average kilometer run per vehicle.</p>	<p>No Modification, Refer RFP clause No 3.4 & 25.1</p>
17	14	7.11	<p>The Bank reserves its right to recover the damages through any mode - by recovering from the amounts payable for the services rendered or by invoking the Bank Guarantee or any other assets of the bidder lying with the Bank.</p>	<p>Please clarify the damages involved. Also SP needs to be given sufficient clarity and suppotings on the damages. In case same is agreeable to the SP as a 1st option the same can be recover from the monthly bill of the service provider.</p>	<p>No Modification, Refer RFP clause No 42</p>

18	14	7.13	<p>Character and antecedent verification of all crew members associated with cash van movement should be done meticulously as specified in Rule No 6 - Private Security to Cash Transportation activities- Model Rules, 2018. All crew members will be verified by the Police after their antecedent check has been carried out by the Service Provider. Such verification should be updated every year and shared on a common database at industry level. In case of dismissal of employee, the vendor should immediately inform the police with details. Record of the antecedent check will be available with the Service Provider and the Bank. The successful bidder will provide KYC documents and Police Verification report, as specified in Rule No 6 referred above, of all the staff at-least 15 days in advance of the commencement of trial operations and such documents should be to the satisfaction of the Bank's officials at the Circle Office/Head Office and their decision in this regard will be final and binding on the Service Provider.</p>	<p>Dismissal of an employee in case of any fraudulent activity is reported to Police authorities however, dismissal due to other reasons are informed since police do not entertain such cases.</p>	<p><i>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</i></p>
19	15	7.21	<p>Offices of the Service Provider shall be manned by the experienced people to respond to the situations and queries from the Bank on the movement of cash and related issues.</p>	<p>The nearest office location of the service provider will resolve the queries by the bank</p>	<p>No Change / Modification. Existing Clause will stand as such</p>
20	18	11.2	<p>The Performance Bank Guarantee shall be for a period of 42 months from the date of signing the agreement by the successful bidder, obtained from any Public/Private Sector Bank, excluding Canara Bank. In case, if Bank permits extension of agreement for further one year, Performance guarantee should also be extended for one year beyond 42 months. The bidder is responsible for and obliged to conduct all the contracted activities in accordance with the contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.</p>	<p>There is a limitation of validity for BG beyond 12 months. No scheduled commercial bank issues BG more than 12 months, after that it is renewed on year on year basis. Hence we would request to revise that validity period from 42 months to 12 months.</p>	<p>No Change / Modification. Existing Clause will stand as such</p>

21	32	37.1	The period of initial arrangement will be 3 years which may be extended on satisfactory operations for a further period of 1 years on same terms and conditions.	Request for an ammendment of the lockin period from 3 yr to 4 yr as it will give price advantage to the Bank, the expenditure will be apportioned over 4 yr.	No Change / Modification. Existing Clause will stand as such
22	40	54.1	The Service provider shall take at its own cost, throughout the tenure of contract period and any extensions thereof, insurance coverage which will be assigned to the Bank of minimum <u>Rs.10.00 crore for first 10 cash vans</u> and thereafter additional cover @ Rs. 2 lakh per cash van covering but not restricted to :	We have an umbrella policy in place, we will add Canara Bank as beneficiary. We will not take any separate policy for Canara Bank. As per the Industry practice Transit Insurance is covered by Bank, Service Provider cover for fidelity insurance.	No Change / Modification. Existing Clause will stand as such
23	40	54.1.2	Fidelity Guarantee Policy dishonesty, theft, extortion, robbery, forgery, altered documents, fraud, fidelity / dishonest acts on the part of Service Provider's employees as beneficiary.	Extortion term should be waive off from the clause.	No Change / Modification. Existing Clause will stand as such
24	40	54.4	In case of any cash loss, the Vendor shall reimburse the loss amount to the Bank within 5 (five) working days, without waiting for settlement of insurance claim.	Service Provider should be responsible only for loss on account of Fidelity by Service Provider employees and should be given a timeline of 10 days for reimbursement of the loss. Loss on account of Transit has to be covered by the bank and bank should lodge the claim with their insurance. The amount being transited is huge and this is as per current Industry Practice Followed	No Change / Modification. Existing Clause will stand as such
25	54	ANX-V-4	Fabricating and Mounting cash van body on the vehicle of the Bank's choice with steel framing i.e. 18 gauge M.S. exterior paneling and 20 gauge M.S. Interior paneling. The cash van also should have following:	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	Matter has been examined. New "Annexure-V" is being issued as Corrigendum.
26	54	ANX-V-9	CCTV system shall have minimum 4 Camera as shown in the schematic diagram of cash van at the end of this Annexure. The CCTV system shall have a minimum 90 days backup at any point of time.	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	No Modification, Refer Sl No 13 (ANX-V-9)
27	55	ANX-V-17	20 gauge aluminum checkered plate for flooring.	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	No Change / Modification. Existing Clause will stand as such

28	55	ANX-V-19	Should have Security alarm with GSM based auto-dialler system with a motorized siren should be fitted on rooftop with activation points (Panic switches) with guard, driver and the custodian. (Even at the rear side at the vehicle). Panic switch shall be available in other two compartments also.	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	No Change / Modification. Existing Clause will stand as such
29	56	ANX-V-24	e. Two Emergency lights f. One battery operated Air-Pump g. Puncture repair kit	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	No Change / Modification. Existing Clause will stand as such
30	56	ANX-V-29	At least three water bottle brackets shall be provided	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette dated 8th August 2018	No Change / Modification. Existing Clause will stand as such
31	87	ANX-XVIII-II	Cash Pick-up Process:	Cash Pick up process to be reviewed and mutually agreed at the time post issuance of LOI.	No Change / Modification. Existing Clause will stand as such
32	92	ANX-XXI-2a	The successful bidder shall commence his services in the identified zone/s within one month from the date of Letter of Intent. i. Any delay in commencement of the services will attract penalty @ Rs. 5,000/- per Cash Van per week or part thereof. ii. If delay is beyond 6 weeks, the services of the Service Provider will be deemed to have been terminated and the EMD/ performance guarantee submitted will be forfeited/ invoked.	30 days from the date of LOI may not be sufficient for deployment of all the 500++ numbers. Since vehicle procurement, fabrication requires minimum time of 60 to 90 days hence, request to allow to complete the deployment in 3 to 4 months timeframe. Beyond 4 months any delay ay attract penalty.	Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.
33	92	ANX-XXI-2b	The successful bidder shall ensure that the cash vans provided will reach or leave the reporting Branch/Currency Chest and provide services strictly as per the schedule given by the Bank. i. Failing which the Bank shall levy penalty @ Rs.500/- per hour. Delay over 30 minutes will be considered as full hour. ii. In case, the successful bidder remains absent for the whole day, Bank shall levy penalty equivalent to proportionate charges payable on monthly basis.	Please waive off the hourly basis penalty as many a times the reason for delay may not be in the control of Service Provider. Bank can levy penalty equivalent to proportionate charges payable on monthly basis in case of full day absentism.	No Change / Modification. Existing Clause will stand as such

34	17	10	BID SECURITY/EMD	Zone wise EMD amounts are too high, request you to please revise the EMD amount per zone as Rs. 15L	No Change / Modification. Existing Clause will stand as such
35	54	ANX-V-6	The Cash compartment and the Guard Compartment should be segregated by a partition made partially of M.S Structure having aluminum paneling on both sides and partially of collapsible gate with proper locking arrangements.	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	Matter has been examined. New “Annexure-V” is being issued as Corrigendum.
36	56	ANX-V-26	All cash vans to be accorded security clearance from respective Security Officers before it becomes functional on duty (in writing).	All Cash Vans that are used are as per the Guidelines prescribed under MHA Gazette DL 33004/99 dated 8th August 2018	No Change / Modification. Existing Clause will stand as such
37	3	Page No 4	Last date and time for submission Of Bidding Document		Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.
38	18	10.1 (North Zone)	The bidder should deposit bid security of Rs. 50,00,000/- (Rupees Twenty two Lacs Only) as applicable in the form of a demand draft favouring Canara Bank, payable at MANIPAL or Bank Guarantee as per Annexure VII, from any Commercial Bank other than Canara Bank. The Bank Guarantee should be valid for minimum 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver of EMD.	Requested changes: The bidder should deposit bid security of Rs 5,00,000/- (Rupees Five Lakhs Only) as applicable in the form of a demad draft fvg Canara Bank, payable at Manipal or BG as per annexure VII, from any commercial Bank other thanCanara Bank. The BG should be valid for min 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver off EMD.	Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.
39	17	10.1 (East Zone)	The bidder should deposit bid security of Rs. 22,00,000/- (Rupees Twenty two Lacs Only) as applicable in the form of a demand draft favouring Canara Bank, payable at MANIPAL or Bank Guarantee as per Annexure VII, from any Commercial Bank other than Canara Bank. The Bank Guarantee should be valid for minimum 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver of EMD.	Requested changes: The bidder should deposit bid security of Rs 2,00,000/- (Rupees Two Lakhs Only) as applicable in the form of a demad draft fvg Canara Bank, payable at Manipal or BG as per annexure VII, from any commercial Bank other thanCanara Bank. The BG should be valid for min 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver off EMD.	No Change / Modification. Existing Clause will stand as such

40	18	10.1 (West Zone)	<p>The bidder should deposit bid security of Rs. 22,00,000/- (Rupees Twenty two Lacs Only) as applicable in the form of a demand draft favouring Canara Bank, payable at MANIPAL or Bank Guarantee as per Annexure VII, from any Commercial Bank other than Canara Bank. The Bank Guarantee should be valid for minimum 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver of EMD.</p>	<p>Requested changes: The bidder should deposit bid security of Rs 2,00,000/- (Rupees Two Lakhs Only) as applicable in the form of a demad draft fvg Canara Bank, payable at Manipal or BG as per annexure VII, from any commercial Bank other than Canara Bank. The BG should be valid for min 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver off EMD.</p>	<p>No Change / Modification. Existing Clause will stand as such</p>
41	18	10.1 (South Zone)	<p>The bidder should deposit bid security of Rs. 86,00,000/- (Rupees Twenty two Lacs Only) as applicable in the form of a demand draft favouring Canara Bank, payable at MANIPAL or Bank Guarantee as per Annexure VII, from any Commercial Bank other than Canara Bank. The Bank Guarantee should be valid for minimum 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver of EMD.</p>	<p>Requested changes: The bidder should deposit bid security of Rs 10,00,000/- (Rupees Ten Lakhs Only) as applicable in the form of a demad draft fvg Canara Bank, payable at Manipal or BG as per annexure VII, from any commercial Bank other than Canara Bank. The BG should be valid for min 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver off EMD.</p>	<p><i>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</i></p>
42	16	9	<p>COST OF RFP : The RFP document is available on the Bank's website www.canarabank.com and the Government tender portal. The cost of the RFP documents i.e. Rs. 5,000/- (non-refundable) as applicable should be paid by way of Demand Draft (DD)/ Pay Order (PO) drawn in favour of Canara Bank payable at MANIPAL. The above Demand Draft/PO should be handed over to the Bank authorities as specified elsewhere in the RFP. The envelope should be duly super-scribed as "Cost of RFP Rs. 5,000/- paid through Demand Draft /Pay Order". Offers without DD/PO for Rs. 5,000/- will be rejected.</p>	<p>Kindly clarify, since RFP response and required documents needs to be submitted online only, kindly help us with the process to submit DD along with online technical bid.</p>	<p>No Change / Modification. Existing Clause will stand as such</p>

43	17	10.1	<p>The bidder should deposit bid security as applicable in the form of a demand draft favouring Canara Bank, payable at MANIPAL or Bank Guarantee as per Annexure VII, from any Commercial Bank other than Canara Bank. The Bank Guarantee should be valid for minimum 6 months and with additional claim period of one month. In case of bidders registered with NSIC or registered as MSME, they are eligible for waiver of EMD.</p>	<p>Kindly clarify, since RFP response and required documents needs to be submitted online only, kindly help us with the process to submit DD along with online technical bid.</p>	<p>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</p>
44	54	ANX-V-8	<p>The entrance of the cash compartment shall be from the rear side to ensure proper visibility, operational feasibility and CCTV surveillance. CCTV system shall have minimum 4 Camera as shown in the schematic diagram of cash van at the end of this Annexure</p>	<p>Requested changes: CCTV system shall have minimum 3 camera as shown in the schematic diagram of cash van at the end of this annexure. The CCTV system shall have a min 5 days backup at any point of time. As per MHA guidelines dt 08.08.2018 page no 12(e) other security features. -No (1) The cash shall be provided with a small CCTV system with atleast 5 days recording facility and 3 cameras installed in front, rear and inside of the cabin.</p>	<p>Matter has been examined. New "Annexure-V" is being issued as Corrigendum.</p>
45	54	ANX-V-9	<p>CCTV system shall have minimum 4 Camera as shown in the schematic diagram of cash van at the end of this Annexure. The CCTV system shall have a minimum 90 days backup at any point of time.</p>	<p>Requested changes: CCTV system shall have minimum 3 camera as shown in the schematic diagram of cash van at the end of this annexure. The CCTV system shall have a min 5 days backup at any point of time. As per MHA guidelines dt 08.08.2018 page no 12(e) other security features.- (1) The cash van shall be provided with a small CCTV system with atleast 5 days recording facility and 3 cameras installed in front, rear and inside of the cabin.</p>	<p>Matter has been examined. New "Annexure-V" is being issued as Corrigendum.</p>
46	58	ANX-V-33	<p>Other Accessories:- 18.5" SURVEILLANCE GRADE MONITOR WITH HDMI & VGA INPUT, Keyboard and Mouse and any other accessory required for CCTV system. DVR to be fixed in a proper cabin with lock and key in a concealed manner. Warranty / CAMC Support</p>	<p>Requested to delete this clause: As per MHA guidelines dt 08.08.2018-18.5" surveillance grade monitor with HDMI and VGA input, key board and mouse and any other accessory are not required to be installed in Cash Van.</p>	<p>Matter has been examined. New "Annexure-V" is being issued as Corrigendum.</p>

47	17	10.3	<p>Bid Security will be forfeited in the following cases:</p> <p>10.3.1 If a bidder withdraws its bid during the period of bid validity;</p> <p>10.3.2 If a Bidder makes any false/incorrect statement or encloses any form which turns out to be false / incorrect at any time prior to signing of Contract.</p> <p>10.3.4 In case of a successful Bidder, if the Bidder fails:</p> <p>10.3.4.1 To execute Contract within the stipulated time: or</p> <p>10.3.4.2 To furnish Performance Bank Guarantee within 30 days from receipt of service contract.</p> <p>10.3.4.3 To get copy of agreement signed between SP and PSA, where the security services are being provided through PSA as per Terms of the RFP.</p>	Requested Changes: Bank shall not forfeit with out mutual concent of the bidder.	No Change / Modification. Existing Clause will stand as such
48	18	11.3	If the supplier fails to submit the Performance Bank Guarantee along with the unconditional letter of acceptance within the stipulated period, the Bank reserves the right to invoke the Bank Guarantee for the Earnest Money Deposit and cancel the service contract.	Requested changes: Bank shall not invoke Bank Guarantee for EMD and cancell service contract with out mutual concent of the bidder.	No Change / Modification. Existing Clause will stand as such
49	34	42	Liquidated Damages	Requested Changes:- Bank shall not charge penalty/liquidated damages without mutual consent of the Bidder.	No Change / Modification. Existing Clause will stand as such
50	36	47	Compliance with Laws	Requested Changes:- Bidder shall not be liable for any indirect, incidental, consequential or punitive damages or for any loss of data & loss of life under any circumstances whatsoever to the Bank.	No Change / Modification. Existing Clause will stand as such

51	37	49	Indemnity	<p>Requested Changes:- Similarly Bank shall indemnify,protect and save the Bidder and hold the Bidder harmless from and against all claims,losses, costs,damages,expenses,action suits and other proceedings, (including reasonable attorney fees), relating to or resulting directly or indirectly from</p> <p>i. Breach of any of the terms of RFP,</p> <p>ii.Infringement of any patent,trademarks,copyrights etc. of the Bidder</p> <p>iii. The Bank shall further indemnify the Bidder against any loss or damage arising out of claims of infringement of third-party copyright,patents.</p> <p>However,Bidder shall not be liable for any indirect,incidental,consequential or punitive damages or for any loss of data & loss of life under any circumstances whatsoever to the Bank.</p>	No Change / Modification. Existing Clause will stand as such
52	39	52	penalty	Requested Changes:- bank shall not charge penalty without mutual consent of the Bidder.	No Change / Modification. Existing Clause will stand as such
53	42	61	<p>In connection with the work and as per the provisions of General Terms, if the Successful Bidder neglects to execute the work with due diligence or expedition or refuses or neglects to comply with any reasonable notice given to him in writing calling upon him to make good the failure, neglect or contravention complained of, within such times as may be deemed reasonable and in default, the Bank shall have the right to cancel the Contract holding the Successful bidder liable for the damages that the Bank may sustain in this behalf.</p>	Requested Changes:- Bank should provide a cure period of 30 days before cancelling the contract and shall not charge penalty/liquidated damages without mutual consent of the Bidder.	No Change / Modification. Existing Clause will stand as such

54	44	65	65.1 In case any information furnished during the bidding process is found to be incorrect, the Bank will not only be summarily rejecting the current bid but the company itself may be debarred from any future bidding with the Bank for a period of 3 years.	Requested Changes:- In case any information furnished during the bidding process is found to be incorrect, the Bank will reject the current bid.	No Change / Modification. Existing Clause will stand as such
55	42	63	ANNEXURE VIII – PERFORMANCE BANK GUARANTEE	Requested changes: The bidder is liable for any claim, demand, losses, liabilities or expenses of any nature and kind whatsoever which are directly attributable to it and not otherwise.	No Change / Modification. Existing Clause will stand as such
56	69	ANX-X-10	Compensation for Damages	Requested changes: Bank should provide a cure period of 30 days further Bank cannot invoke earnest money deposit without the consent of the bidder.	No Change / Modification. Existing Clause will stand as such
57	81	ANX-XVI	NON DISCLOSURE AGREEMENT	Requested changes: Suggest the agreement to be kept mutual.	No Change / Modification. Existing Clause will stand as such
58	92	ANX-XXI	Penalty	Requested changes: Bank shall not charge penalty or invoke Bank Guarantee/performance BG without mutual consent of the bidder.	No Change / Modification. Existing Clause will stand as such
59	102	ANX-XXII	The Service Provider & PSA will indemnify the Bank from all legal, financial, statutory, taxation and any other liabilities.	Requested changes: The bidder is liable for any claim, demand, losses, liabilities or expenses of any nature and kind whatsoever which are directly attributable to it and not otherwise.	No Change / Modification. Existing Clause will stand as such
60	40	54.4	In case of any cash loss, the Vendor shall reimburse the loss amount to the Bank within 5 (five) working days, without waiting for settlement of insurance claim.	The cash in transit should be under the Bank's Umbrella Insurance. Anyhow the fidelity Insurance will be with the bidder and any loss will be made good by the bidders underwriters or the bidders with in 30 days. The Banks name will be included in the underwriters beneficiary list.	No Change / Modification. Existing Clause will stand as such
61	26	25	PRICE COMPOSITION	There has to be Half yearly escalation of the rate contract considering the general inflation, escalation in fuel & allied prices , changes in the minimum wages.	No Modification, Contract is for Fixed Period.

62	92	ANX-XXI	Penalty	Penalties of any sort must be applied after the mutual consent of the bidder (service provider) and the Bank. Also the bank is requested to reconsider the penalty values and reduce by at least 50%.	No Change / Modification. Existing Clause will stand as such
63	3	Part-I Technical Bid	Last date for submission of bids	<p>We request Bank to consider 3 weeks of extension for bid submission from the date of pre-bid response. We require some internal approvals and documents to prepare the bid. Collectively its required about 3 weeks. Time lines details as follows.</p> <p>Review pre-bid response: 2 days Collecting respective tender document: 6 days Finance approval for EMD: 5 days Preparing tender for submission : 4 days Finance approval for indicative bid: 2 days</p>	<i>Matter has been examined. Corrigendum is being issued with regard to the change made in the clause.</i>
64	16	7.27	The staff associated with cash handling should be adequately trained and duly certified through an accreditation process. Certification should be carried out through the SRO or other designated <u>agencies.</u>	We suggest obtaining a certification from prospective bidders (Other designated agencies approved by RBI). SRO Certificate must be attached with Bid.	No Change / Modification. Existing Clause will stand as such
65	12	5.1.6	Bidder should have not been black listed at any time by the Central /any of the State Governments/ PSUs in India or abroad, any Financial Institutions in India or abroad. In case, in the past, the name of their Company was black listed by any of the Govt. Authorities or PSUs, the name of the company or organization must have been removed from the said list as on date of submission of the RFP for the bids to be considered. An undertaking to this effect must be submitted in their letter head. (Annexure-I)	If Parent Company is defaulted with any of Central/State Govt/PSU in India, that should not be allowed to participate.	No Change / Modification. Existing Clause will stand as such
66	55	ANX-V-21	Roadworthy and tip top condition, not older than 2 years vehicle and maximum of 75,000 KM run, on the date of execution of agreement should be pressed into service	We request to allow a vehicle to be deployed up to 3 years of aging while the placement of the contract and should not exceed the age of 7 years at any point of time during the contract.	No Change / Modification. Existing Clause will stand as such

67	54	ANX-V-2	The cash van body shall be fabricated on Light Commercial Vehicle (LCV) with an engine capacity of not less than 2200 CC, preferably turbocharged as specified by the Bank from time to time	<p>MORTH (Ministry of Road Transport and Highways), Govt of India vide Gezzette notification No GSR 153 (E) dt 23.02.2022 has ammended the technical specifications of the Cash Vans by AIS-163: Procedure for Type Approval of Special Purpose Vehicles (SPV's) for compliance oto Central Motor Vehicles Rules, which is reproduced below:</p> <p>Cash Van shall be Light Commercial Vehicle, with following specification:</p> <ol style="list-style-type: none"> 1. Min power to weight ratio-----12KW 2. Min Engine Cubic Capacity-----1500 CC 3. Min Pay Load-----1000 kg 4. Min Ground Clearance -----190 mm 5. Cash van shall have tubeless tyres. 6. Cash van should accomodate min 5 passengers including driver. <p>Hence we request to allow Vehicle CC of 1500 and above for cash van purpose.</p>	<i>Matter has been examined. New “Annexure-V” is being issued as Corrigendum.</i>
68	54	ANX-V	Vehicle Layout	<p>2 types of vehicles:</p> <ol style="list-style-type: none"> 1. A Vehicle with one cabin for 1 Driver + Co-seating with rest of the open space for carrying goods. 2. A Vehicle with 2 cabins for ferrying passengers (1 Driver+ 4) in fron of 2 compartments and the rear portion for ferrying goods. <p>Hence fabrication of cash van body as per given desigh in RFP may not be right, therefore the design as provided by the manufacturer may also be permitted to be used by us in performance of the contractual duty. We request you to please ammend the design as per MHA. This is used industry vide for cash movement activity by all other Banks.</p>	<i>Matter has been examined. New “Annexure-V” is being issued as Corrigendum.</i>
All the other Instructions and terms & conditions of the RFP remain unchanged. Please take note of the above replies while submitting your repsonse to the subject RFP. The bids without Amendments/ Clarifications will be laible for rejection					
Date : 24.08.2022					
Place : Manipal					